

# OCR NOTICE OF NONDISCRIMINATION

Source: HHS Office for Civil Rights

## **Epic Lifetime Dentalcare**

complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

## **Epic Lifetime Dentalcare**

does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### **Epic Lifetime Dentalcare:**

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Dr. Felipe Moreno

If you believe that Epic Lifetime Dentalcare has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Dr. Felipe Moreno

315 Norwood Park South Norwood, MA 02062

1-781-349-4750

Fax 1-781-349-4758

Email: [drmoresno@epic-dental.com](mailto:drmoresno@epic-dental.com)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Name and Title of Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services,  
200 Independence Avenue SW.  
Room 509F, HHH Building  
Washington, DC 20201

Toll Free: 1-800-868-1019,  
800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Tagline Informing Individuals with Limited English Proficiency of Language Assistance Services

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-781-349-4750.

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-781-349-4750.

繁體中文 (Chinese) 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電1-877-746-4674。